

Manufacture products with quality assurance, improving the efficiency of the management system including the environmental performance and developing the personal qualification of each team member, focusing always the achievement of the conformity obligations on products, activities and services and the satisfaction of the needs and expectations of customers and other interested parties.

To accomplish this policy, **Soplast** is engaged to:

- Define the objectives and communicate the key performance indicators to the team;
- Perform audits and monitor the action plans for the evaluation of the efficiency of our management system;
- Guarantee our customers satisfaction by satisfying their expectations and needs;
- Continuous improvement of the processes;
- Assure the identification and accomplishment of the contractual, legal and statutory obligations related with the information security;
- Identify and evaluate the information risks as per the defined criteria in the procedure of identification and evaluation of risks, implementing all mitigation measures for the risks considered as not acceptable;
- Guarantee the confidentiality, availability and integrity of the information considered as relevant for SOPLAST;
- Protect the information shared by customers and the privacy of the personal identification information;
- Develop the know-how of our team members;
- Empower our associates, connect them to our organization culture and guarantee their safety and health;
- Protect the environment by preventing pollution and focusing on the reduction of CO2 emissions, pushing the green energy consumption and recover as possible the generated waste;

The top management is engaged to fulfill and to empower others to fulfill the management policy, as well as all other procedures and documents of the integrated management system.

The management policy is revised annually and is accessible to all stakeholders at any time.

24 de Outubro 2024